INSTRUCTIONS: HOW TO GET YOUR TEST RESULTS: CIAN LAB

Please follow the directions below to receive your COVID-19 test results from CIAN labs.

Start by going to portal.ciandx.com. You should see the picture below.
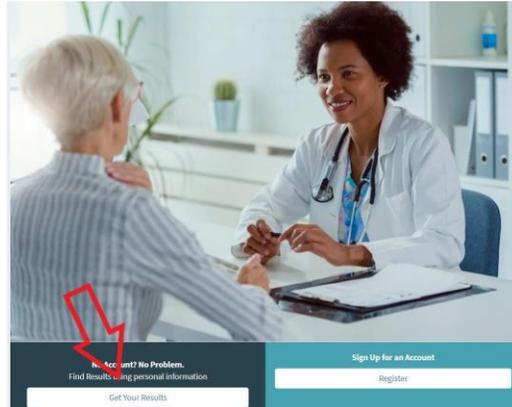
- If you do, then click on "Get Your Results" below the picture.
- If you do not see the picture, then look in the upper righthand corner of the page for either ↪ Logout or just ↪ . Click on the one that you see, and then you should see the picture above. Click on "Get Your Results."
- Next you will see this.
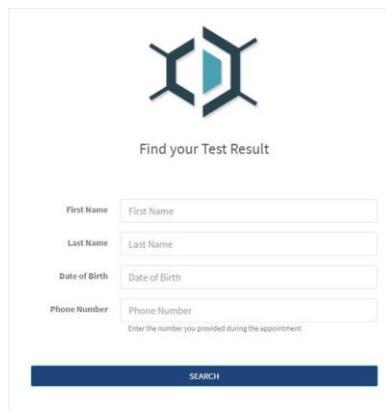
- Enter your First Name, Last Name, Date of Birth (enter / or – between the month & the day and between the day & the year, and enter a 4 digit year), and enter your phone number (just the numbers, no hyphens or dashes) and click on "Search."
- Towards the bottom of the page you should see a listing of "Test," "Test Location" and "Sample Date." Click on COVID-19 PCR and you will see your results.

For assistance in using the portal, call: (240) 396-4343